

6100-S301: Contract Warranty Period Standard

I. PURPOSE

This standard shows the verbiage that will be included in all RFPs and contracts for development and/or design of software or systems.

II. SCOPE

This policy applies to all Executive Branch agencies, boards, and commissions (collectively referred to as “agency” or “agencies”).

III. STANDARD

- A. In accordance with Policy 6100-P301: Contract Warranty Period, all contracts shall utilize the following “Warranty” statement:

“The State requires a MINIMUM warranty period of twelve (12) months for all information technology contracts with Executive Branch agencies for software development, workflow process applications or information system development or design (with a warranty and/or deliverable). The warranty period shall begin at the time the software / application / system has been accepted by the <AGENCY NAME>. During the warranty period, the Contractor shall be responsible for correcting (at their expense) any problems, defects, and/or deficiencies reported by <AGENCY NAME>, which do not meet the agreed upon software / application / system specifications.”

CIO Approved Date: 3/22/12